

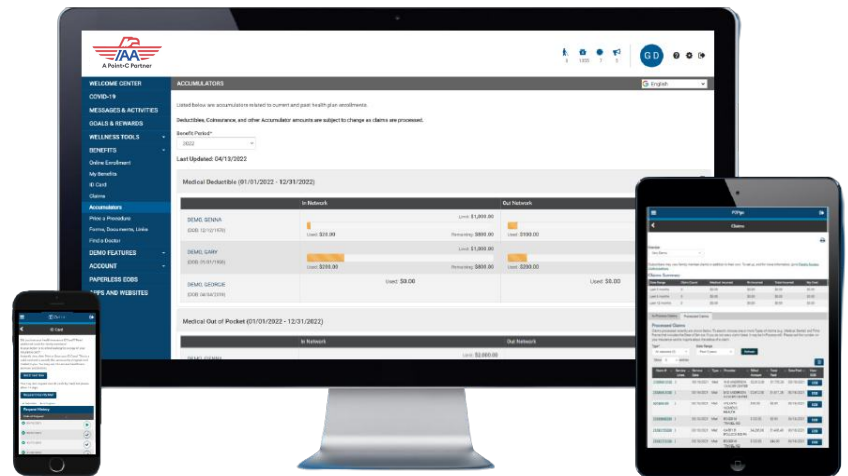
Member Experience Upgrade New Member Portal & Mobile App

Notice our new and improved style?

We've been busy! Check out what we've been preparing for you these past few months with our partner...

Simple, intuitive, & easy navigation tools for desktop, tablet, and smartphone users.

Introducing our new IAA Member Portal & Mobile App!



Member Portal

Our interfaces enhance member experiences, saving time, and frustration by directing members to the right resources at the right time. In the portal and mobile app, members can access and manage all their health information.

**Explanation of
Benefits**

**Access Claims, ID
Card, & More**

**Check status of
Accumulators**

**View Messages
& Activities**

In other news... We've also gone mobile! All the benefits of the portal, now accessible on your phone.

**IAA Benefits
App**



Check Accumulators

see your running total paid towards
max out-of-pocket payments for
covered service



Explanation of Benefits

understand how much your plan
covers & how much to pay for
each visit